

**Division of Elderly Affairs
Louis Pasteur Building-2nd Floor
57 Howard Avenue
Cranston, RI 02920**

The Division of Elderly Affairs (DEA) is responsible for the development of community-based services and programs that encourage independence and preserve the dignity of seniors and adults with disabilities. DEA is also designated as the state's single planning and service area agency on aging under the provisions of the Older Americans Act.

Main Telephone Number.....	462-3000
Hearing Impaired (TTY).....	462-0740
Administration.....	462-0501
Elder Protective Services.....	462-0555
Health Insurance Counseling.....	462-0510
Home & Community Care.....	462-0570
Media & Communications.....	462-0509
Volunteer Guardianship Program.....	462-3293
Web Site.....	www.dea.ri.gov

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THE POINT NETWORK PROGRAM

THE POINT Network Program (PNP) is designed to bring information, referral, and long-term care options counseling, as well as the most effective health care service and service delivery under one roof. The PNP initiative brings together the regional Aging and Disability Resource Centers (ADRCs), Senior Health Insurance Program (SHIP), Senior Medicare Patrol Program (SMP), and Medicare Improvement for Patients and Providers Act (MIPPA). The regional integration of these core services ensures that seniors, adults with disabilities, families, and caregivers receive essential and timely information that is consistent, culturally appropriate, and in their own communities. The six regional agencies and their service areas are:

Region 1: Tri-County Community Action Agency
1126 Hartford Avenue, Johnston, RI 02919
709-2635.....www.tri-town.org
Burrillville, Cranston, Cumberland, Foster, Glocester,
Johnston, North Providence, North Smithfield,
Scituate, Smithfield, Woonsocket

Region 2: Westbay Community Action Program
224 Buttonwoods Avenue, Warwick, RI 02886
732-4660.....www.westbaycap.org
Coventry, East Greenwich, Warwick, West Warwick

THE POINT NETWORK PROGRAM

Region 3: Tri-County Community Action Agency
1935 Kingstown Road, South Kingstown, RI 02879
789-3016.....www.sccainc.org
Charlestown, Exeter, Hopkinton, Narragansett, New
Shoreham (Block Island), North Kingstown, Richmond,
South Kingstown, Westerly

Region 4: THE POINT, United Way/2-1-1
50 Valley Street, Providence, RI 02909
462-4444.....www.uwri.org
AND St. Martin dePorres Center
160 Cranston Street, Providence, RI 02907
274-6783.....www.diocesepvd.org
Providence

Region 5: East Bay Community Action Program
100 Bullocks Point Avenue, East Providence, RI
437-1000.....www.ebcap.org Barrington,
Bristol, Central Falls, East Providence, Pawtucket,
Warren

Region 6: Child & Family Services of Newport Co.
31 John Clarke Road, Middletown, RI 02842
848-4185.....www.childandfamilyri.com
Jamestown, Little Compton, Middletown, Newport,
Portsmouth, Tiverton

INFORMATION AND REFERRAL AGENCIES

The **Eldercare Locator** is a nationwide service to help families and friends find information about community services for older people anywhere in the U.S. 1-800-677-1116.....www.eldercare.gov

RI Division of Elderly Affairs is an information and referral resource for seniors, adults, with disabilities, families and caregivers for programs and services that promote their independence and preserve their dignity.

462-3000.....462-0740

(TTY).....www.dea.ri.gov

Regional Aging and Disability Resource Centers (ADRCs) are focal points for information & referral services about community-based long-term care programs & long-term care options counseling. For a listing of local ADRCs, see POINT Network in this guide.

United Way/2-1-1

50 Valley Street, Providence, RI 02909

211..... (TTY) 444-0600

1-800-367-2700 (Toll-free, out-of-state)

www.uwri.org

ADDICTION RESOURCES

Alcoholics Anonymous

1-800-439-8860.....www.aa.org

RI Alcoholics Anonymous

438-8860.....www.rhodeisland-aa.org

The Anchor Recovery Community Center

249 Main Street, Pawtucket, RI 02860

890 Centerville Road, Warwick, RI 02886

Provides a safe place for people in to share their journey of recovery from addiction. Anchor also sponsors a Telephone Recovery Support Program.

721-5100.....www.anchorrecovery.org

CODAC, 1052 Park Avenue, Cranston, RI 02910, provides treatment, recovery and prevention services for persons struggling with substance abuse, gambling disorders, or other behavioral healthcare issues. With locations in Providence, Newport, South County and East Bay.

461-5056.....www.codacinc.org

Narcotics Anonymous

1-818-773-9999.....www.na.org

The Greater Providence Area of Narcotics Anonymous

1-866-624-3578.....www.gpana.org

ADDICTION RESOURCES

Gamblers Anonymous:

1-888-GA-HELPS (1-888-424-3577)

www.gamblersanonymous.org

RI Problem Gambling Helpline

1-877-9-GAMBLE (1-877-942-6253)

RI Council on Problem Gambling.....248-5606

National Problem Gambling Helpline...

1-800-522-4700 chat: ncpgambling.org/chat

RI Hospital Problem Gambling Treatment Program

235 Plain Street, Providence, RI 02905

444-7036.....www.rhodeislandhospital.org

Rhode Island Department of Behavioral Health Care, Developmental Disabilities and Hospitals (BHDDH)

462-2339.....www.bhddh.ri.gov

Rhode Island Department of Health (HEALTH)

Smokers Quit Line:1-800-QUIT-NOW (1-800-784-8669)

www.health.ri.gov.....www.quitnowri.com

ADULT DAY HEALTH SERVICES

Licensed adult day health centers provide a comprehensive, non-residential program designed to address the health, safety and psychological needs of adults through individual plans of care that may include a provision of medication administration, health monitoring and oversight, personal care, maintenance therapies and care coordination.

For a complete listing of Adult Day Health Centers, please call the Department of Health at 401-222-5960. Listing of licensed Adult Day Health Centers can also be found at:
<http://health.ri.gov/lists/licensees/>

ADVOCACY

AARP-Rhode Island, 10 Orms Street, Providence, is a non-profit, non-partisan organization for persons 50 and older. AARP lobbies on behalf of the 50+ population at both the state and federal levels of government for programs and services that enhance their lives.

1-866-542-8170 (Toll Free).....www.aarp.org/RI

Age-Friendly RI (AFRI) is a non-profit coalition of stakeholders (community and state agencies, healthcare and social service providers, older adults, advocacy and faith-based organizations, businesses and academic institutions) dedicated to meeting the needs and preferences of Rhode Islanders as they age. Its mission is to ensure the best quality of life for older adults to help them stay healthy, active & engaged in their communities.....www.agefriendlyri.org
email: info@agefriendlyri.org

Paul V. Sherlock Center on Disabilities at RI College- Family Voices offers opportunities for families to connect and support one another, and to share experiences and information.

1-800-464-3399, X 139.

www.ric.edu/sherlockcenter

ADVOCACY

The **Alliance for Better Long Term Care**, 422 Post Road, Suite 204, Warwick, RI 02888, advocates, mediates, and helps to solve problems for residents of nursing homes, assisted living facilities, and those receiving home care or hospice services. All reports of abuse and neglect are kept confidential..... 785-3340 or 1-888-351-0808..... www.alliancebltc.com

The **RI Advisory Commission on Aging** advises the Governor and the Director of the Division of Elderly Affairs regarding issues & challenges impacting elders and adults with disabilities.....462-3000

The **Rhode Island Parent Information Network, (RIPIN)** 1210 Pontiac Avenue, Cranston, RI 02920, provides information, support, and training to empower parents, families, individuals, and family-serving professionals to become effective advocates for themselves and the people in their care.
270-0101....1-800-464-3399...www.ripin.org

Parents, Families and Friends of Lesbians and Gay (PFLAG) is a support organization that helps parents of gays and lesbians to understand and accept their children. The Greater Providence Chapter meets monthly.
307-1802.....www.pflagprovidence.org

ADVOCACY

The **George Wiley Center**, 32 East Avenue, Pawtucket, RI 02860, is a statewide group actively committed to local community organizing to create social and economic justice through changes in public policy. Specifically, they work on issues such as hunger, utility shut-offs, and jobs placement. They are concerned with issues related to children, families, seniors, and adults with disabilities.

728-5555.....www.georgewileycenter.org

The **Senior Agenda Coalition of Rhode Island**, 70 Bath Street, Providence, RI 02908, is a diverse group of activists and organizations that educate the community to improve the quality of life for older Rhode Islanders, focusing on issues, legislation, and policies of public and private institutions that affect RI seniors.

351-6710.....www.senioragendari.org

Email:senioragendari@yahoo.com

Services and Advocacy for Gay, Lesbian, Bisexual and Transgendered Elders (SAGE/RI), 235 Promenade Street, Suite 500, Providence, RI 02908, promotes, empowers, and contributes to the quality of life for its constituents through service, advocacy, and education.

528-3259.....www.sageusa.org

ALZHEIMER'S DISEASE

More than 25,000 Rhode Island residents are living with Alzheimer's disease or a related dementia. Alzheimer's robs the individual of memory, basic functions, and ultimately life. Alzheimer's disease also takes a toll on family caregivers as they deal with the consequences of dementia, in terms of lost or less productive work time, damage to their physical and emotional health, a threat to their financial security, and constant stress. **The Long Term Care Coordinating Council** has developed a **State Plan for Alzheimer's** disease and related disorders. The plan is available at www.ltgov.ri.gov.

The **Alzheimer's Association, Rhode Island Chapter**, 245 Waterman Avenue, Providence, RI 02906, is a non-profit organization whose mission is to coordinate resources for caregivers, educate health professionals and the general public, and advocate for improved public policy.

421-0008.....www.alz.org/ri
24 Hour/7 Day Helpline.....1-800-272-3900

DEA administers the **Volunteer Guardianship Program**, 57 Howard Avenue, Cranston, RI 02920. Volunteers are trained to serve as health care guardians for eligible frail elders suffering from dementia.

462-3293..... <https://tinyurl.com/RIVolGuardian>

CAREGIVER SUPPORT PROGRAMS

The **National Family Caregiver Support Program (NFCSP)** works with **The POINT Network Partners** serving seniors to develop and provide basic services to support families who are taking care of seniors.
The POINT.....401-462-4444

Parent Support Network of Rhode Island, 535 Centerville Road, Suite 202, Warwick, RI 02886, works with families to promote social and emotional well-being for children and families.
467-6855.....www.psnri.org

Respite is planned or emergency care that provides temporary relief to family caregivers of all ages. The **CareBreaks Program** assists caregivers taking care of family members. Some volunteers may be available. If needed, **CareBreaks** may also help to pay part of the cost for **respite** provided by approved agencies. For information, contact the Diocese of Providence, One Cathedral Square, Providence, RI 02903.
421-7833.....www.dioceseofprovidence.org

The **RI TimeBank** Initiative works with partners across the state to build support networks of individuals, children, youth, and families. Contact the Rhode Island Parent Support Network at 889-3112.

CASE MANAGEMENT

Case Management programs provide assessment and care planning assisting adults, 60 & older, who meet certain requirements, to remain at home.

Child and Family Services of Newport County, 31
John Clarke Road, Middletown.....849-2300
www.childandfamilyri.com Jamestown, Little
Compton, Middletown, Newport, Portsmouth,
Tiverton

Child and Family Services, Providence, 1268 Eddy
Street, Providence.....781-3669
www.childandfamilyri.com

East Bay Community Action Program
100 Bullocks Point Avenue.....847-7821
www.ebcap.org Barrington, Bristol, Central Falls,
East Providence, Pawtucket, Warren

Tri-County Community Action Program, Inc.,
1935 Kingstown Road, South Kingstown
789-3016..... <http://tricountyri.org/>
Block Island, Charlestown, Exeter, Hopkinton,
Narragansett, North Kingstown, Richmond, South
Kingstown, Westerly

CASE MANAGEMENT

Tri-County Community Action Program, Inc.

1126 Hartford Avenue, Johnston...519-1940

<http://tricountyri.org/> Burrillville, Cranston,
Cumberland, Foster, Glocester, Johnston, Lincoln,
North Providence, North Smithfield, Scituate,
Smithfield, Woonsocket

Westbay Community Action

224 Buttonwoods Avenue, Warwick

732-4660.....www.westbaycap.org

Coventry, East Greenwich, Warwick, West Greenwich,
West Warwick

CHRONIC DISEASE MANAGEMENT

Chronic diseases have a negative impact on the quality of life for seniors and adults with disabilities. These organizations help persons affected by these conditions to live a better life.

The **Alzheimer's Association, RI Chapter**, 245 Waterman Avenue, Providence, RI 02906, is a non-profit organization whose mission is to coordinate resources for caregivers, educate health professionals and the general public, and advocate for improved public policy.

24/7 Helpline: 1-800-272-3900.....www.alz.org

The **American Cancer Society, RI Chapter**, 931 Jefferson Blvd., Suite 3004, Warwick, RI 02886, is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem.

1-800-227-2345.....www.cancer.org

The **American Diabetes Association, New England Chapter**, 10 Spleen Street, 2nd Floor, Framingham, MA 01701, seeks to prevent and cure diabetes and to improve the lives of all people affected by diabetes.

617-482-4580.....www.diabetes.org

CHRONIC DISEASE MANAGEMENT

The **American Heart Association, RI Chapter**, One State Street, Suite 200, Providence, RI 02908, is a non-profit organization that concentrates its efforts on cardiac care to try to reduce disability and deaths caused by cardiovascular disease and stroke.

228-2320.....www.heart.org

The **American Parkinson's Disease Association, RI Chapter**, 455 Toll Gate Road, Warwick, RI 02886, serves the patients and caregivers of Rhode Island and South Eastern Massachusetts through the information and referral center at Kent Hospital, and a number of support groups across the state.

736-1046.....www.riapda.org

The **Arthritis Foundation of RI**, 2348 Post Road, Suite 104, Warwick, RI 02886, seeks to improve the lives of 66 million Americans through prevention, treatment, control, and cure of arthritis and related diseases.

739-3773.....www.arthritis.org

CHRONIC DISEASE MANAGEMENT

The **Chronic Disease Self-Management Program-Living Well RI** teaches people how to manage their chronic disease conditions, and chronic pain, chronic pain self-management and to live a better life. In Rhode Island, call the Department of Health Information Line.

222-5960.....www.health.ri.gov

Down Syndrome Society of RI, 99 Bald Hill Road, Cranston, RI 02920, is dedicated to promoting the rights, dignity, and potential of all individuals with Down Syndrome through advocacy, education, public awareness, and support.

463-5751.....www.dssri.org

The **Mental Health Association of RI**, 185 Dexter Street, Pawtucket, RI 02860, provides information and referral for mental health services and support groups.

726-2285.....www.mhari.org

CHRONIC DISEASE MANAGEMENT

The **Muscular Dystrophy Association, RI Chapter**, 931 Jefferson Blvd., Suite 1005, Warwick, RI 02886, provides financial assistance to repair durable medical equipment. The agency also runs an equipment loan program, has a medical clinic, sponsors a summer camp for children and also provides family-friendly accessible activities 732-1910.....www.mda.org/office/rhode-island

National Organization for Rare Disorders, Inc. works toward the prevention, treatment, and cure of rare diseases. It provides links to resources, information and programs, including medication assistance programs. 1-800-999-6673.....www.rarediseases.org

The **RI Council of Community Mental Health Organizations**, 249 Roosevelt Avenue, Suite 202, Pawtucket, RI 02860, represents community mental health sites that assist individuals seeking information and referral about treatment. 228-7990.....www.riccmho.org

CHRONIC DISEASE MANAGEMENT

The **Rhode Island Recover Support Phone Line** connects Rhode Islanders with treatment and recovery supports at any time, day or night, 365 days a year. The phone line is part of the statewide, multimedia public education campaign to promote treatment and recovery and reduce the stigma of substance use disorders. The phone line is staffed by licensed chemical dependence counselors and connects individuals in crisis with treatment and recovery supports.

401-942-STOP (7867)

www.preventoverdoseri.org

The **RI Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH)** fights against the stigmatization of people with developmental disabilities, mental illness, substance use disorders, and addictions. For information on developmental disabilities, call 462-3234.

For information on mental health services, call 462-3291.

For information about substance abuse, call: 462-4680

www.bhddh.ri.gov

COMMUNITY ACTION PROGRAMS

Community Action Programs (CAPs) are social service agencies working to alleviate the problems of poverty through a positive approach. Programs include consumer education, counseling, health & wellness, home weatherization, & heating assistance.

Aquidneck Island/Newport: **East Bay CAP:**

19 Broadway, Newport, RI 02840

Newport, Portsmouth, Tiverton, Middletown,
Jamestown, Little Compton

847-7821.....www.webcap.org

Blackstone Valley: **Blackstone Valley CAP:**

32 Goff Avenue, Pawtucket, RI 02860

Central Falls, Cumberland, Lincoln, Pawtucket

723-4520.....www.bvcap.org

Cranston: **Comprehensive CAP:**

311 Doric Avenue, Cranston, RI 02910

Cranston, Foster, Scituate, Coventry

467-9610.....www.comcap.org

East Bay: **East Bay CAP:**

100 Bullocks Point Avenue, East Providence, RI
02915

Barrington, Bristol, East Providence, Warren

437-1000.....www.ebcap.org

COMMUNITY ACTION PROGRAMS

Greater Providence: **Community Action Partnership of Providence:**

518 Hartford Avenue, Providence, RI 02909
273-2000.....www.cappri.org

Greater Woonsocket: **Woonsocket Family Resources Community Action:**

245 Main Street, Woonsocket, RI 02895
766-0900.....www.famresri.org

Kent County: **Westbay Community Action:**

224 Buttonwoods Avenue, Warwick, RI 02886
Warwick, West Warwick, East Greenwich
732-4660.....www.westbaycap.org

Northwest: **Tri-County Community Action, Inc.**

33 Maple Avenue, North Providence, RI 02911
Burrillville, Glocester, Johnston, North Providence,
North Smithfield, Smithfield
519-1940..... <http://tricountyri.org/>

South County: **Tri-County Community Action, Inc.:**

1935 Kingstown Road, Wakefield, RI 02879
Charlestown, Exeter, Hopkinton, Narragansett, New
Shoreham (Block Island), North Kingstown, Richmond,
South Kingstown, West Greenwich, Westerly
789-3016..... <http://tricountyri.org/>

CONSUMER PROTECTION PROGRAMS

Scams, frauds, and schemes cost seniors, disabled consumers, and the federal government millions of dollars each year. The organizations listed below can help consumers avoid being victimized, preserve valuable assets and resources, and provide ways to report scams and questionable business practices. If you feel that you have been victimized by a fraud, scam or scheme, contact your local police department and the agencies listed in this section.

The **National Do Not Call Registry** allows individuals to limit the number of telemarketing calls they receive.

1-888-382-1222.....www.donotcall.gov

The **RI Contractors' Registration & Licensing Board**, One Capitol Hill, Providence, RI 02908, mediates disputes between homeowners and contractors.

222-1268.....www.crb.ri.gov

The **RI Attorney General's Consumer Protection Unit**, 150 South Main Street, Providence, RI 02903, provides assistance to consumers with complaints against businesses.

274-4400.....www.riag.ri.gov

CONSUMER PROTECTION PROGRAMS

RI Senior Medicare Patrol (SMP) helps persons to recognize and report Medicare and Medicaid fraud, waste, and abuse, and also to get the most out of their health care.

462-0931.....462-0740

(TTY).....www.dea.ri.gov

The **U.S. Postal Service** accepts reports and investigates claims of mail fraud.

1-800-275-8777

www.postalinspectors.uspis.gov

DENTAL SERVICES

Dental services for limited-income persons may be available under the following programs:

The **Donated Dental** program offers free or reduced-cost dental services to income-eligible seniors. Call 1-866-572-9390.

Blackstone Valley: **Thundermist Health Center:**
191 Social Street, Woonsocket, RI 02895
767-4161.....www.thundermisthealth.org

Kent County: **Thundermist Health Center:** 1219
Main Street, West Warwick, RI 02893
615-2800.....www.thundermisthealth.org

South County: **Thundermist Health Center:** One
River Street, Wakefield, RI 02879
783-5646.....www.thundermisthealth.org

East Bay Dental Center

19 Broadway, Newport, RI 02840
848-2160.....www.ebcap.org

Tri-County Community Action Program, 1126
Hartford Avenue, Johnston, offers affordable
dental services to residents of Johnston, North
Providence, Smithfield, and North Smithfield.
519-1940.....www.tri-town.org

DENTAL SERVICES

WellOne-Primary Medical and Dental Care

Provides comprehensive dental services to patients both young and old. Accepts most insurance plans, including Medicaid. Sliding fee scale program.

FOSTER

142A Danielson Pike, Foster, RI 02825

647-3702.....www.welloneri.org

NORTH KINGSTOWN

308 Callahan Road, North Kingstown, RI 02852

295-9706.....www.welloneri.org

PASCOAG

36 Bridge Way, Pascoag, RI 02859

567-0800.....www.welloneri.org

SCITUATE

35 Village Plaza Way, Scituate, RI 02857

647-6262.....www.welloneri.org

The **Everett C. Wilcox Family Health Center**, 226 Buttonwoods Avenue, Warwick RI 02886, offers services based on a sliding fee scale.

732-9090.....www.comcap.org

Wood River Health Services, 823 Main Street, Hope Valley, RI 02832, offers limited dental services.

539-2461.....www.woodriverhealthservices.org

DISABILITY RESOURCES

The **RI Adaptive Telephone Equipment Loan Program (ATEL)**, Office of Rehabilitative Services, 40 Fountain Street, Providence, RI 02903, provides demonstrations, training, and long-term loan and device re-utilization services of specialized telephone equipment to qualified individuals who are deaf, hard of hearing, have a speech impairment, who suffer from neuromuscular damage, or any disease that hinders them from using a standard telephone.
462-7857.....222-1679 (TTY).....www.atel.ri.gov

The **Assistive Technology Access Partnership (ATAP)**, Office of Rehabilitative Services, 40 Fountain Street, Providence, RI 02903, is a group of agencies that work together to reduce or eliminate barriers to access and funding for assistive technology devices and services for individuals with disabilities of all ages.
421-7005.....www.atap.ri.gov

Persons who have incurred a significant disability before age 22 should call the **Division of Developmental Disabilities at the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH)** about options for various services.
462-3201.....www.bhddh.ri.gov

DISABILITY RESOURCES

The **EyeCare America Seniors Program** serves persons who are 65 and older who do not have an ophthalmologist. They can receive no-cost medical eye care services.

1-800-222-3937.....www.eyecareamerica.org

The **Rhode Island Commission on the Deaf and Hard of Hearing**, One Capitol Hill, Providence, administers sign language interpreter services, information and referral.

256-5511 (V/VP).....www.cdhh.ri.gov

The **Governor's Commission on Disabilities**, 41 Cherry Dale Court, Cranston, RI 02920, ensures that people with disabilities are afforded opportunities to exercise all rights and responsibilities provided to citizens of the state and that each person with a disability is able to reach his/her maximum degree of independence, development, productivity, and self-sufficiency.

462-0100.....711 (TTY).....www.disabilities.ri.gov

IN-SIGHT, 43 Jefferson Blvd., Warwick, provides services for people living with vision loss including low vision exams, independent living training, diabetes counseling and a radio reading service.

941-3322.....www.in-sight.org

DISABILITY RESOURCES

Living in Fulfilling Environments, Inc., 490 Metacom Avenue, Bristol, RI 02809, provides a wide range of community-based experiences and supports to individuals with developmental disabilities.

254-2910.....www.lifeincri.org

Ocean State Center for Independent Living (OSCIL), 1944 Warwick Ave., Warwick, RI 02889, and 175 Main St., Pawtucket, RI 02860 is a non-residential, consumer-driven, community-based, cross-disability, nonprofit organization providing a range of independent living services. These services include individual and community advocacy, information and referral, basic independent living skills training, peer support, community outreach, disability awareness, assistance with nursing home transition, a youth transition program, and assistance in the attainment of assistive devices and home modifications necessary for increased independence.

738-1013 (V); 244-7792 (VP);
1-866-857-1161 (Toll Free)..... info@oscil.org.....
www.oscil.org

DISABILITY RESOURCES

The **Office of Rehabilitation Services**, 40 Fountain St., Providence, RI 02903, administers Disability Determination Services for the Social Security Administration. The agency determines the medical eligibility of individuals with disabilities applying for cash benefits.

421-7005.....www.ors.ri.gov

Opportunities Unlimited For People With Differing Abilities, Inc., One Worthington Road, Cranston, RI 02920, provides support services for adults with disabilities.

942-9044.....www.oppunlimited.com

Relay Rhode Island/711 can connect hearing-impaired Rhode Islanders with various government agencies and also assists them in completing the call.
1-800-745-5555 (English-TTY).
1-866-355-9214 (Spanish-TTY)

The **RI Brain Injury Resource Center**, 935 Park Avenue, Cranston, RI 02910, works to improve access to educational materials and resources for survivors of brain injuries, family members, and professionals in the field.

461-6599.....www.biusa.org/ri

DISABILITY RESOURCES

RI State Services for the Blind and Visually Impaired, 40 Fountain Street, Providence, RI 02903, provides vocational rehabilitation, counseling, medical evaluation, home teaching, and other services.

462-7917(Voice)...421-7016 (TTY)..

www.ors.ri.gov

Talking Books Plus, One Capitol Hill, Providence, RI 02908, serves persons who have a visual impairment or physical disability that hinders them from using a traditional library. They can borrow books and magazines in large print, braille, or talking books on cassette or disc, free of charge. Machines and materials are shipped free directly through the U.S. mail.

574-9310.....www.olis.ri.gov/tbp

TechACCESS of Rhode Island, 110 Jefferson Boulevard, Suite 1, Warwick, RI 02888, works towards assuring that persons of all ages and disabilities will have access to technologies and technology services to encourage and support their full participation in all aspects of life.

463-0202.....www.techaccess-ri.org

DISABILITY RESOURCES

These centers diagnose and treat hearing, speech, language, and swallowing problems:

Rhode Island Hospital

593 Eddy Street, Providence, RI 02903

444-5485.....www.rhodeislandhospital.org

University of Rhode Island Speech and Hearing Centers:

www.uri.edu

Kingston: 25 Independence Way,
Kingston, RI 02881
874-5969, or 874-4292

Pawtucket: 500 Prospect Street,
Pawtucket, RI 02860
721-0734

EDUCATIONAL PROGRAMS

Qualifying Rhode Island residents 60 and older may take courses at state colleges, on a space-available basis, without paying tuition. Contact your local college or university for eligibility and fees, if applicable. Contact your local school department, civic organization, or church, for information on other types of learning opportunities.

The **Lifelong Learning Collaborative** is an independent, non-profit, peer-run organization that provides mature adults with varied opportunities for lifelong learning.
270-2556....www.lifelonglearningcollaborative.org

The **Osher Lifelong Learning Institute (OLLI)** at the University of Rhode Island is a learning community for active adults, starting at age 50, who wish to explore a wide variety of subjects and programs without worry of exams, grades, or academic requirements.
874-4194 or 874-4197.....www.uri.edu/olli

ELDER ABUSE/SELF-NEGLECT

The **RI Division of Elderly Affairs (DEA) Adult Protective Services (APS) Unit**, 57 Howard Avenue, Cranston, RI 02920, is responsible for investigating complaints of abuse of Rhode Islanders 60 and older by a family member, caregiver, or person with duty of care. Abuse may be physical, emotional, sexual, financial exploitation, or abandonment.

Self-neglect occurs when a person is no longer able to care for himself/herself. Reports of self-neglect are also made to the **DEA APS Unit**. The senior's needs are assessed and necessary services can be provided.

RI law requires any person who has reasonable cause to believe that a senior has been abused, or is neglecting his or her basic needs, to report it to **DEA**. Failure to report abuse of a person 60 or older can result in a fine of up to \$1,000.

Abuse and self-neglect reports can be filed 24 hours a day, seven days a week, and on nights, weekends, and holidays, by calling 462-0555. Reports can be filed anonymously.

The **DEA APS Unit** works with case management agencies to develop a care plan that prevents additional abuse and addresses the elder's needs.

ELDER ABUSE/SELF-NEGLECT

Under Rhode Island law (R.I.G.L 42-66-10), **DEA** records pertaining to a person reported to be abused, neglected, exploited, or abandoned, are confidential and are not deemed public records.

The **Commission for the Safety and Care of the Elderly** works with fire and police advocates in each community to address domestic violence, safety, and other issues. A current listing of fire and police advocates can be found on the DEA web site.....462-0550.....www.dea.ri.gov

The **Rhode Island Department of the Attorney General/Elder Abuse Prosecution Unit**, 150 South Main Street, Providence, RI 02903, investigates and prosecutes crimes committed against persons 60 and older.
274-4400,ext. 2383.....www.riag.state.ri.us

The **Rhode Island Coalition Against Domestic Violence**, 422 Post Road, Suite 102, Warwick, RI 02888, works to eliminate domestic violence in Rhode Island.
24/7 Helpline:1-800-494-8100....www.ricadv.org

EMERGENCY PREPAREDNESS

One of the keys to surviving a disaster, either man-made or natural, is preparation. The **Rhode Island Emergency Management Agency**, 645 New London Avenue, Cranston, RI 02920, has information and resources to help seniors and adults with disabilities prepare for natural or man-made disaster situations.

946-9996.....www.riema.ri.gov

The **Rhode Island Emergency Management Agency** and the **Rhode Island Department of Health** urge anyone with a chronic disability, health condition, limited mobility, or special health care need(s) to enroll in the **Rhode Island Special Needs Emergency Registry**. The registry was developed to make sure that there is a system to identify Rhode Islanders who require special assistance during emergencies.

Rhode Island Department of Health:
222-5960....711 (Relay RI).....www.health.ri.gov

Rhode Island Emergency Management Agency:
946-9996.....www.riema.ri.gov

FINANCIAL MANAGEMENT/ DEBT COUNSELING

Money Management International, 501 Centreville Road, 2nd. Floor, Warwick, RI 02886, is a non-profit organization that provides full service financial counseling, financial education, debt management programs, and housing counseling. Services are provided either in person or over the Internet. All information is confidential. **Money Management International** helps clients resolve financial difficulties and achieve long- term financial well-being and lifelong financial management skills.
1-866-226-0278.....www.moneymanagement.org

FOOD ASSISTANCE

The statewide Senior Nutrition Programs are known as the **Cafés**. Each **Café** will offer at least two of the three meal choices daily. The “spa option,” for the health conscious, features lighter fare such as a main course salad. The “pub option” offers a sandwich for those who want a traditional, wholesome lunch. And the “hearty option” provides a full, hot lunch for those who prefer their main meal at midday. The **Cafés** welcome all diners 60 and over (in the case of a married couple, only one spouse must be over 60). There is a suggested donation of \$3 per meal. No one is turned away if they cannot make a donation. SNAP beneficiaries may use their Electronic Benefits Cards (EBTs) at **Cafés**. Reservations are required 24 hours in advance. To locate a **Café** location near you, call:

Blackstone Cafés: Blackstone Health, Inc.

365-1101.....www.carene.org

Capital Cities Cafés: Meals on Wheels of RI, Inc.

351-6700.....www.rimeals.org

East Bay Cafés: East Bay CAP

437-1000, ext. 121.....www.ebcap.org

Narragansett Indian Tribe Café

213-6880, X 13.....pnoka@nitribe.org

FOOD ASSISTANCE

Northern Rhode Island Cafés: Senior Services, Inc
766-3734.....www.seniorservicesri.org

Westbay Cafés: Westbay CAP
732-4660.....www.westbaycap.org

Meals on Wheels of Rhode Island, 70 Bath Street, Providence, RI 02908, provides home delivered meals to frail, homebound seniors and qualified disabled persons, five days per week. To qualify, seniors must be 60 years or older, live alone, have no one to help them, and be unable to shop, cook, or drive. Donations are accepted, but are not mandatory.
351-6700.....www.rimeals.org

The **Commodity Supplemental Food Program (CSFP)** is the only USDA nutrition program that provides monthly food assistance **specifically targeted at low income seniors**. The CSFP is designated to meet the unique nutritional needs of seniors by supplementing diets with a monthly package of healthy, nutritious food provided by the USDA.462-0931

FOOD ASSISTANCE

Additional resources are also available to older Rhode Islanders who are in need of emergency food assistance.

Comprehensive CAP-Family Health Services of Cranston, 1090 Cranston Street, provides emergency food assistance to residents of Cranston, Coventry, Scituate, and Foster.

943-1981.....www.comcap.org

The Rhode Island Coalition for the Homeless, (RICH) 1070 Main Street, Pawtucket, is a statewide advocacy organization to end homelessness in Rhode Island. RICH offers a legal clinic for individuals experiencing homelessness and publishes the “Street Sheet,” a listing of emergency shelters, food pantries, and other helpful resources.

721-5685.....www.rihomeless.org

The **Rhode Island Community Food Bank**, 200 Niantic Avenue, Providence, helps people stretch their food budgets.

942-6325.....www.rifoodbank.org

The **Supplemental Nutrition Assistance Program (SNAP)**, formerly known as the Food Stamp Program, can provide assistance to help individuals and families who are struggling to purchase food.

FOOD ASSISTANCE

SNAP *continued*:

Income Eligibility for Seniors & Adults with Disabilities:

One person.....\$2,010 per month

Two persons.....\$2,708 per month

Seniors and adults with disabilities with incomes above those amounts may still be eligible, but there will have a monthly resource limit. Several deductions are subtracted from a person's gross income to determine the benefit. They may include deductions for household and telephone expenses, an earned income deduction for individuals who are working, deductions for medical expenses, and excess shelter costs.. Applicants may request a home or telephone interview. For more information, contact your local Department of Human Services office, or call the **University of Rhode Island SNAP Outreach Project**.

1-866-306-0270.....www.eatbettertoday.com

The **URI Feinstein Center for a Hunger Free America** helps low-income individuals and families access food assistance benefits, increasing participation in SNAP.

1-866-306-0270.....www.eatbettertoday.com

GERIATRIC HEALTH ASSESSMENT CENTERS

Seniors who have shown recent changes in their physical, psychological, or social functioning are candidates for assessment. These organizations offer geriatric assessments:

RI Mood and Memory Research Institute

435-8950.....www.rimmri.com

Roger Williams Geriatric Assessment Program

231-0450.....www.rwmc.org

University Medicine Gerontology Center

728-7270.....www.mhri.org

Alzheimer's Disease & Memory Disorders Center at Rhode Island Hospital

444-6440.....www.rhodeislandhospital.org

Butler Hospital Memory and Aging Program

455-6403.....www.butler.org

455-6402.....Clinical Trials Research Line

RI & Miriam Hospital Geriatric Neuropsychological Program

444-4500.....www.rihospital.org

HEALTH CENTERS

Community health centers provide many health services for low-income persons, including seniors. Payment is based on a sliding scale.

Block Island: **Block Island Health Services**
6 Payne Road, 466-2974, www.rihca.org

Central Falls:
Blackstone Valley Community Health Center
9 Chestnut St., 722-0081, www.blackstonechc.org

Charlestown: **Narragansett Indian Health Center**
51 Old Mill Rd., 364-1265
www.narragansett-tribe.org

Coventry: **Coventry Family Health Center**
191 MacArthur Blvd, 828-5335, www.comcap.org

Cranston: **Cranston Family Health Center**
1090 Cranston St., 943-1981, www.cranstonri.com

East Providence: **East Bay Family Health Center**
100 Bullocks Point Avenue, 437-1008
www.ebcap.org

HEALTH CENTERS

Foster: **WellOne Primary Care Medical & Dental Care** 142A Danielson Pike
647-3702.....www.welloneri.org

Johnston: **Tri-Town Health Center**
1126 Hartford Ave, 519-1940, www.tri-town.org

Newport: **East Bay Family Health Care**
6 John Chafee Blvd, 848-2160, www.ebcap.org

North Kingstown: **WellOne Primary Care Medical**
308 Callahan Rd.,295-9706, www.welloneri.org

Pawtucket:
Blackstone Valley Community Health Center
42 Park Pl., 722-0081 www.blackstonechc.org
AND
Blackstone Valley Health Care
39 East Ave, 722-0081, www.blackstonechc.org

Pascoag
WellOne Primary Care Medical & Dental Care
36 Bridge Way,567-0800, www.welloneri.org

HEALTH CENTERS

Providence:

Capitol Hill Health Center, 40 Candace St.
444-0550.....www.providencechc.org

Central Health Center 239 Cranston St.
444-0580.....www.providencechc.org

Chad Brown Health Center 285A Chad Brown St.
274-6339.....www.providencechc.org

Chafee Health Center One Warren Way
444-0530.....www.providencechc.org

Clinica Esperanza 60 Valley Street
649-9683.....www.aplacetobehealthy.org

Crossroads Rhode Island 160 Broad Street
861-2403.....www.providencechc.org

Met School Health Clinic 355 Public Street
752-2693.....www.providencechc.org

North Main Street Clinic 530 North Main Street
415-9500.....www.providencechc.org

HEALTH CENTERS

Providence (continued):

Olneyville Health Center 100 Curtis Street
444-0540.....www.providencechc.org

Prairie Avenue Health Center 355 Prairie Avenue
444-0570.....www.providencechc.org

RI Free Clinic 655 Broad Street
274-6347.....www.rifreeclinic.org

St. Joseph's Hospital:

21 Peace Street
456-3000.....www.saintjoseph.com

Richmond: **Wood River Health Services**
823 Main Street, Hope Valley
539-2461.....www.woodriverhealthservices.org

Scituate: **WellOne Scituate** 35 Village Plaza Way
647-6262.....www.welloneri.org

HEALTH CENTERS

South Kingstown:

Thundermist Health Center

One River Street, Wakefield, RI 02879
783-
0523.....www.thundermisthealth.org

Warwick:

Everett C. Wilcox Family Health Center

226 Buttonwoods Avenue, Warwick, RI 02886
467-9610 X 112.....www.comcap.org

West Warwick:

Thundermist Health Center

1219 Main Street, West Warwick, RI 02893
615-2800.....www.thundermisthealth.org

Woonsocket:

Thundermist Health Center

450 Clinton Street, Woonsocket, RI 02895
767-4100.....www.thundermisthealth.org

HEATING ASSISTANCE

The **Low-Income Home Energy Assistance Program (LIHEAP)** provides assistance to income-eligible consumers in meeting the costs of heating their homes. The amount of assistance provided is based on household size and income level. Current (FY2017) annual income guidelines are:

1-person household.....	\$28,533
2-person household.....	\$37,312
3-person household.....	\$46,092
4-person household.....	\$54,871
5-person household.....	\$63,651

Apply for heating assistance at these local agencies:

Blackstone Valley Community Action Program

32 Goff Avenue, Pawtucket, RI 02860

Central Falls, Cumberland, Lincoln, North
Smithfield, Pawtucket, Woonsocket

723-0227.....www.bvcap.org

Comprehensive Community Action Programs

311 Doric Avenue, Cranston, RI 02910

Cranston, Foster, Scituate

467-9610.....www.comcap.org

HEATING ASSISTANCE

East Bay CAP 100 Bullocks Point Avenue, East Providence. Serving Barrington, Bristol, East Providence, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton, Warren
437-5102.....www.ebcap.org

Providence Heating Assistance:

518 Hartford Avenue, Providence, RI 02909
273-0882.....www.cappri.org

Tri-County CAP 1935 Kingstown Road, South Kingstown. Serving Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
789-3016..... <http://tricountyri.org/>

Tri-County CAP 33 Maple Street, North Providence. Serving Burrillville, Glocester, Johnston, North Providence, Smithfield
519-1940..... <http://tricountyri.org/>

West Bay Community Action Program

208 Buttonwoods Avenue, Warwick, RI 02886
Serving Coventry, East Greenwich, Warwick, West Warwick
732-4660.....www.westbaycap.org

HEATING ASSISTANCE

Information about heating assistance is also available from these agencies/organizations:

Citizens Energy Corporation

1-877-JOE-4-OIL.....www.citizensenergy.com

Diocese of Providence: Keep the Heat On

1 Cathedral Square, Providence, RI 02903

421-7833, Ext. 207.....www.heatri.com

RI Office of Energy Resources

One Capitol Hill, Providence, RI 02908

574-

9100.....www.energy.ri.gov

Salvation Army Adult Rehabilitation Center

201 Pitman Street, Providence, RI 02906

No income or insurance is required for services.

401-421-5270.....www.salvationarmy.org

HOME AND HOSPICE CARE

Hospice care focuses on the social, spiritual, and emotional needs of terminally ill patients and their loved ones. Medicare covers hospice services as long as the providing agency is a certified Medicare provider.

For a listing of licensed hospice providers operating in Rhode Island, contact The Rhode Island Department of Health, 222-5960, or visit <http://www.health.ri.gov/lifestages/death/about/hospicecare/>

HOUSING PROGRAMS

Assisted living provides rooms or apartments, meals, 24-hour staffing, assistance with personal care and dispensing medication, housekeeping, laundry, activities, and other services that allow adults to stay in the community. The cost varies considerably. There are more than 60 licensed assisted living facilities in the state. To get a copy of the assisted living sites in Rhode Island, call THE POINT. 462-4444.....462-4445 (TTY)

The **Rhode Island Coalition for the Homeless**, (RICH) 1070 Main Street, Pawtucket, RI 02860, is a statewide advocacy organization to end homelessness in Rhode Island. RICH offers a legal clinic for individuals experiencing homelessness and publishes the “Street Sheet,” a listing of emergency shelters, food pantries, and other helpful resources. 721-5685.....www.rihomeless.org

Crossroads Rhode Island, 160 Broad Street, RI 02903, provides information and referral for the homeless and those in transition. 521-2255.....www.crossroadsri.org

Many cities and towns have public housing authorities that provide affordable apartments and Section 8 vouchers.. Contact your local city or town hall.

HOUSING PROGRAMS

Some **Community Action Programs (CAPS)** provide housing assistance and may have funding assistance for home repair services. Please refer to the list of Community Action Programs in this publication.

Home Equity Conversion Mortgages (HECM), often referred to as **Reverse Mortgages**, allow seniors to borrow against the equity in their homes. The loan is repaid when the house is sold or when the owner/borrower ceases to live in it. Interest rates and loan limits vary from lending institution to lending institution. Under **HECM**, borrowers must be 62 or older and meet annual income limits. For more information, contact your local bank, credit union, or other financial institution.

Housing Network of Rhode Island, 44 Nashua Street, Providence, RI 02904, is a state association of non-profit community development corporations. Members of the **Housing Network of Rhode Island** have developed thousands of affordable housing options in Rhode Island and promote public awareness regarding the state's housing and economic needs. 1-877-428-8844 711 (Relay RI)..... www.socialserve.com

HOUSING PROGRAMS

Rhode Island Housing, 44 Washington Street, Providence, RI 02903, oversees the management of 20,000 apartments for low-income seniors, families, and persons with disabilities. Approximately 15,000 of these apartments are Section 8. Under this category, tenants pay 30 percent of their income for rent. The remaining 5,000 apartments have a variety of subsidies that keep the rents affordable for low-income households. Generally, residents of Section 8 apartments must earn no more than 50 percent of the Housing and Urban Development (HUD) median family income for their community and household size. Applicants can apply for housing in any community in which they would like to live. Most communities have a waiting list. 457-1234 (Voice).....1-800-427-5560 450-1394 (TTY).....www.rihousing.org

The **RI Housing Help Center**, 44 Washington Street, Providence, RI 02903, offers seniors a safe place to receive help with their mortgages, and avoid foreclosure. Seniors who have received a notice of a tax sale for their home may contact the **Rhode Island Housing Help Center** for information at 457-1130, or the **Rhode Island Bar Association** at 521-5040 for legal assistance. Seniors can also contact the local tax assessor to inquire about a payment plan, or other arrangements. 457-1130.....www.rihousing.org

HOUSING PROGRAMS

Operation Stand Down Rhode Island serves homeless and disabled veterans.

1010 Hartford Avenue, Unit #1
Johnston, RI 02919
383-4730

790 Providence Street
West Warwick, RI 02893
320-1022
1-800-861-VETS (8387).....www.osdri.com

The **Rhode Island Housing's Home Improvement & Lead Abatement Programs** can assist qualified residents in obtaining grants or low-interest home repair and improvement loans.

457-1127 (Home Improvement)
450-1350 (Lead Abatement)...www.rihousing.org

The **U.S.D.A. Rural Development**, 60 Quaker Lane, Suite 44, Warwick, RI 02886, provides grants and loans for home repairs and improvements to qualified homeowners.
826-0842, ext.2.....www.rurdev.usda.gov

LEGAL SERVICES

Advance health care directives are written instructions indicating what type of medical intervention you choose during a time when you may become incapacitated. The durable power of attorney for health care permits you to appoint an agent, or agents, to make health care decisions on your behalf, if you are unable to communicate your wishes. A living will directs your physicians, in advance, to withhold or withdraw life-sustaining procedures, if those are your wishes. Advance health care directive forms available from the **RI Dept. of Health**..... 222-5960

DEA administers the **Volunteer Guardianship Program**, 57 Howard Avenue, Cranston, RI 02920. Volunteers are trained to serve as health care guardians for eligible frail elders suffering from dementia.
462-3293..... <https://tinyurl.com/RIVolGuardian>

The **RI Bar Association's Legal Information and Referral Service for the Elderly**, 41 Sharpe Drive, Cranston, RI 02920, helps anyone 60 and older obtain legal services and advice. Seniors may receive a free initial consultation of up to 30 minutes. Collect calls are accepted. Seniors who have received a notice of a tax sale of their home may contact the **Rhode Island Bar Association** for assistance.
521-5040.....www.ribar.com

LEGAL SERVICES

The **Rhode Island Disability Law Center**, 275 Westminster Street, Suite 401, Providence, RI 02903, provides free legal assistance to persons with disabilities. Services include individual representation to protect rights or to secure benefits, services, and administrative and legislative advocacy.

1-800-733-5332.....www.ridlc.org

Rhode Island Legal Services Senior Citizens Program helps low income persons 60 and older with legal advice and assistance. This program assists seniors with problems related to housing and public assistance programs, including Social Security and Social Security Disability Income (SSDI) programs.

Providence: 56 Pine Street, Providence, RI 02903
274-2652.....1-800-662-4034

Newport: 50 Washington Square, Newport, RI
02840
846-2264.....www.rils.org

LONG TERM CARE OMBUDSMAN

The **Alliance for Better Long Term Care**, 422 Post Road, Warwick, RI 02888, advocates, mediates, and helps to solve problems for residents of nursing homes, assisted living facilities, and those receiving home care or hospice services. The Rhode Island State Long Term Care Ombudsman is also responsible for investigating complaints of inadequate care and abuse suffered by elders and adults with disabilities who are using long-term care services. All reports of abuse and neglect are kept confidential.

785-3340

1-888-351.0808

www.alliancebltc.com

LONG TERM SERVICES AND SUPPORTS

Long Term Services and Supports (LTSS) are available for individuals over age 65 and for adults with disabilities. Services include **nursing home care or home and community- based supports (HCBS)**, such as homemaker/CNA services, special medical equipment, Meals on Wheels, personal emergency response systems, case management, Senior Companions, assisted living, or minor home modifications. Individuals must meet financial guidelines and be assessed to have a need for services. Only individuals who qualify for the highest level of care are eligible for nursing facility care.

Medicaid HCBS allows individuals to choose how they would like to receive the care they need.

Other HCBS choices for receiving care are:

The Personal Choice Program allows individuals who can self- direct their care, to choose their caregiver. For more information on Personal Choice call:

Tri- County- 401-351-2750 ext. 3

Access Point RI 401-941-1112

Seven Hills RI 401-597-6700

The POINT 401-462-4444

LONG TERM SERVICES AND SUPPORTS

The **Rite @Home Program** allows individuals to reside with a chosen, approved, caregiver. For more information on **Rite@ Home** call:

Caregiver Homes RI 401-228-6698

Seven Hills RI 401-597-6700

For more information on **how to apply for LTSS call:**

The POINT 401-462-4444

RI DHS 401-415-8455

RI DEA 401-462-0570

For persons who may not meet the guidelines for Medicaid, The **DEA Home and Community Care Co-Pay Program** may be able to provide HCBS at a reduced rate.. Co-payment amounts are determined by the client's income level. Income guidelines are updated annually & do not exceed 200% of the Federal Poverty Limit. DEA works with a network of regional case management agencies to develop care plans to help seniors remain in the least restrictive and safest environment.

To be eligible for the **Co-Pay Program**, a person must be a Rhode Island resident age 65 or older, be ineligible for Medicaid, unable to leave home without considerable assistance, and need help with the tasks of daily living. Call DEA at:

462-0570.....462-0740 (TTY).....www.dea.ri.gov

THE POINT: 462-4444.....462-4445(TTY)

LONG TERM SERVICES AND SUPPORTS

For **Nursing Home application** call:

Long Term Care Medicaid – Providence Regional Family Center, 206 Elmwood Ave. Providence RI 02907.....401-415-8455

For a complete list of **Nursing Homes** call the **Department of Health** at 401-222-5960

Nursing Home Transition

Persons eligible for Medicaid and who are in a nursing home, but would like to live at home or in the community, may be able to participate in the **Nursing Home Transition Program** through the **Executive Office of Health and Human Services, Office of Community Programs**. The program provides support and services to help make this transition possible.

462-6393.....www.eohhs.ri.gov

Skilled Nursing Agencies provide home health care, as ordered by a physician, which may include nursing care, physical therapy, occupational therapy, hospice care, speech therapy, and other services.

For a listing of these agencies, call **THE POINT**.

462-4444.....462-4445 (TTY)

LONG TERM SERVICES AND SUPPORTS

The **Program for the All-Inclusive Care of the Elderly (PACE)**, 225 Chapman Street, Providence, RI 02905, provides individuals with an alternative to nursing home care. To be eligible for **PACE**, a person must be 55 or older, live in RI, and meet the clinical level of care requirements. To enroll in **PACE**, the client must agree to get their care from a network of doctors and providers who participate in the program. **PACE** coordinates all care to meet the daily needs of the client with a team of caregivers that includes social workers, nurses, and other professional staff. **PACE** is also a licensed **adult day service program**.

490-6566.....www.pace-ri.org

Persons who had a significant disability before age 22 should call the **Department of Behavioral Healthcare Developmental Disabilities and Hospitals (BHDDH)** about options for home and community care.

462-3421.....www.bhddh.ri.gov

MEDICAL ASSISTANCE (MEDICAID)

The **RI Medical Assistance Program**, also known as "**Medicaid**", is a Federal and state funded program that pays for medical and health related services for eligible Rhode Islanders. This includes inpatient and outpatient hospital care, preventive services, durable medical equipment, and many more services and benefits.

Apply in person:

For **health and human services programs**, call or visit a local DHS Office open Mon-Fri, 8:30 am-4 pm. Call for extended hours in Providence and Woonsocket. Phone: 1-855-MY-RIDHS (1-855-697-4347) www.dhs.ri.gov, P.O. Box 8709, Cranston, RI

For **health coverage**, call or visit:

HealthSourceRI at 1-855-840-4774

401 Wampanoag Trail, East Providence, RI

Open Mon-Fri, from 8 am to 7 pm

Certified navigators are available to help with applying for health coverage. See the **HealthSourceRI**

Navigator Directory at www.healthsourceri.com for an agency near you.

You will need to provide proof of identity, income, assets/resources and expenses

Also, see the "LONG TERM SERVICES AND SUPPORTS" section of this manual.

MEDICARE

Medicare is the nation's health insurance program for people 65 and older, and younger people who are disabled for 24 months, or who have end stage renal disease. Medicare consists of four parts—**Part A (Hospital Insurance), Part B (Medical Insurance), Part C (Medicare Advantage Insurance Plans), and Medicare Part D (Medicare Prescription Drug Plans)**. Persons over age 65 are automatically entitled to Medicare Part A if they or their spouse are eligible for Social Security or Railroad Retirement.

Part A covers a portion of inpatient hospital, skilled nursing facility, home health, and hospice care. Part B is optional insurance that supplements Part A coverage. Part B covers a portion of medical and physician services, outpatient hospital, home health, durable medical equipment, laboratory and x-ray, ambulance, and other services. Apply for Medicare at Social Security, or online three months before turning age 65.

1-800-MEDICARE.....(1-800-633-4227)

1-877-486-2048 (TTY).....www.medicare.gov

Healthcentric Advisors, 235 Promenade Street, Suite 500, Providence, RI 02908, is the Medicare Quality Improvement Organization for Rhode Island.

528-3200.....www.healthcentricadvisors.org

MEDICARE PREMIUM PAYMENT PROGRAMS

Medicare Premium Payment (MPP) programs help Medicare beneficiaries pay some or all of the cost of their Medicare Part A and Medicare Part B premiums, deductibles, and co-insurances.

For the **Qualified Medicare Beneficiary (QMB)** program, the **Department of Human Services (DHS) Medicaid Division** will pay both the Medicare Part A, if applicable, and Medicare Part B premiums, deductibles, and co-insurance for persons over 65, and adults with disabilities, if their income does not exceed 100% of FPL.

For the **Specified Low-Income Medicare Beneficiary program (SLMB)**, Medicaid will pay the Medicare Part B premium if the beneficiary's income does not exceed 120% of FPL.

For the **Qualified Individual (QI1)** program, Medicaid will pay the Medicare Part B premium, subject to availability of state funds, if the beneficiary's income does not exceed 135% of FPL.

For more information about **MPP programs**, contact the Rhode Island Department of Human Services.
1-855-697-4347.....www.dhs.ri.gov

MEDICATION ASSISTANCE PROGRAMS

Medicare Prescription Drug Plans (Medicare Part D) help Medicare beneficiaries pay for prescription drugs. Coverage is available for both generic and brand name medications. Premiums, deductibles, and co-payments may apply.

Assistance in paying for Medicare Part D plan premiums and other expenses (**Low-Income Subsidy-LIS, or “Extra Help”**) may be available for beneficiaries who have limited income and resources. For more information, contact Social Security at: www.ssa.gov
1-800-772-1213 (Voice)....1-800-325-0778 (TTY)

Medicare beneficiaries can get **one-to-one, unbiased and confidential counseling for Medicare Part D** by contacting any of the regional **Senior Health Insurance Program (SHIP)** partner agencies listed in this guide.

The Rhode Island Best Rx is a prescription drug discount card program designed to lower the cost of prescriptions for eligible Rhode Island residents. Eligibility is based on age or income status. 1-877-309-5811
www.ribestrx.com

MEDICATION ASSISTANCE PROGRAMS

Many pharmaceutical manufacturers make some of their drugs available, free of charge, to patients who have difficulty paying for them.

Pharmaceutical Research and Manufacturers of America....1-877-743-6779....www.RxforRI.org

Partnership for Prescription Assistance:

1-888-4PPA-NOW.....www.pparx.org

The **Rhode Island Pharmaceutical Assistance to the Elderly (RIPAE)** program pays some of the cost of RIPAE-approved prescription medications during the deductible phase and offers partial reimbursement for RIPAE-approved medications to enrollees who enter the “donut hole” of their Medicare Part D plans, or if a medication is not covered by a Part D plan and is on the RIPAE formulary. Rhode Island residents 65 and older who meet certain income limits and provide proof of Medicare Part D coverage, and adults age 55 to 64 receiving Social Security Disability (SSDI) payments, may be eligible.

RIPAE Income Limits:

60% Subsidy: \$22,948 (S).....\$28,688 (M)

30% Subsidy: \$28,808(S).....\$36,023 (M)

15% Subsidy: \$50,510 (S).....\$57,619 (M)

Income guidelines are adjusted in July, based on the annual Social Security Cost of Living Adjustment (COLA).

462-0560.....www.dea.ri.gov

MENTAL/BEHAVIORAL HEALTH PROGRAMS

Some **community health centers** provide low-cost or free mental health services for low-income persons, including seniors. Payment is based on a sliding scale. A list of the community mental health agencies can be found in this guide.

Medical Detoxification Programs are staffed by professionals who have special skills in helping substance abusers and their families deal with the physical and emotional problems caused by addiction and substance abuse. Treatment is always confidential. The following sites offer medical detoxification:

The Butler Hospital Alcohol & Drug Inpatient Treatment Center, 345 Blackstone Boulevard, Providence, RI 02906
455-6214.....www.butler.org

Roger Williams Medical Center Behavioral Health
825 Chalkstone Avenue, Providence, RI 02908
456-2000.....www.rwmc.org

SSTAR of Rhode Island Detoxification Services:
1959 Tower Hill Road, North Kingstown, RI 02852
294-6160.....www.sstar.org

MENTAL/BEHAVIORAL HEALTH PROGRAMS

The **National Alliance on Mental Illness (NAMI) Rhode Island**, 154 Waterman Street, Suite 5B, Providence, educates the public about mental illness, and offers resources to provide support to all whose lives are touched by mental illness.

331-3060 or 1-800-749-3197;

www.namirhodeisland.org

The **Mental Health Association of Rhode Island**, 185 Dexter Street, Pawtucket, provides information and referral for mental health services and support groups.726-2285.....www.mhari.org

The National Suicide Prevention Lifeline

1-800-273-TALK(8255)

www.suicidepreventionlifeline.org

The National Suicide Prevention Lifeline

(Specifically for U.S. Veterans)

1-800-273-TALK (8255), X 1.

www.suicidepreventionlifeline.org

The **Samaritans of Rhode Island** help people who are at risk of suicide.

272-4044.....1-800-365-4044

www.samaritansri.org

MENTAL/BEHAVIORAL HEALTH PROGRAMS

These hospitals have **geriatric psychiatric units and mental health services**, specifically for seniors:

The Butler Hospital Senior Treatment Unit: 345 Blackstone Boulevard, Providence, RI 02906
455-6356.....www.butler.org
455-6214.....www.butler.org

Our Lady of Fatima Hospital Geriatric Psychiatric Unit: 200 High Service Avenue, North Providence, RI 02904.
456-3060.....www.fatimahospital.com

Roger Williams Medical Center Geriatric Psychiatric Unit: 825 Chalkstone Avenue, Providence, RI 02908
456-2363.....www.rwmc.org

The Rhode Island Council of Community Mental Health Organizations, 40 Sharpe Drive, Unit 3, Cranston, RI 02920, assists individuals seeking information and referral about treatment. Member organizations offer a wide variety of mental health and substance abuse treatments, including emergency services.
228-7990.....www.riccmho.org

MENTAL/BEHAVIORAL HEALTH PROGRAMS

The **Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals** is committed to ensuring access to quality services and supports for Rhode Islanders with developmental disabilities, mental health and substance abuse issues, and chronic long-term medical and psychiatric conditions; and to erase the stigma attached to these disabilities.

www.bhddh.ri.gov

Developmental Disabilities.....462-3234

Mental Health.....462-3291

Substance Abuse.....462-4680

Eleanor Slater Hospital 111 Howard Avenue,
Cranston, RI 02920.....462-3085

Zambarano Hospital 2090 Wallum Lake,
Burrillville, RI 02859.....567-5400

The **Rhode Island Office of the Mental Health Advocate**, 57 Howard Avenue, Cranston, RI 02920, is an independent state agency that provides free legal, investigative, and advocacy services to individuals to prevent inappropriate admissions to psychiatric facilities, and to protect the rights of persons in mental health and inpatient substance abuse treatment.

462-2003.....1-800-346-2282.....462-6018 (TTY)

MENTAL/BEHAVIORAL HEALTH PROGRAMS

WellOne-Primary Medical and Dental Care

provides help to seniors coping with issues such as depression, substance abuse, anxiety and relationships. Accepts most insurance plans, including Medicaid. Sliding fee scale program.

FOSTER

142A Danielson Pike, Foster, RI 02825

647-3702.....www.welloneri.org

NORTH KINGSTOWN

308 Callahan Road, North Kingstown, RI 02852

295-9706.....www.welloneri.org

PASCOAG

36 Bridge Way, Pascoag, RI 02859

567-0800.....www.welloneri.org

SCITUATE

35 Village Plaza Way, Scituate, RI 02857

647-

6262.....www.welloneri.org

PENSION ASSISTANCE PROGRAMS

For many seniors, **pensions** are a significant part of their retirement income. **Pensions, Social Security benefits, savings, and investments all contribute to financial security in the post-employment world.** With the shifting of pensions from defined benefits to 401 (k), 403 (b), and other plans, company mergers, business bankruptcies, and the introduction of hybrid pension plans, it can be difficult to determine if you are entitled to a benefit, what that benefit actually is, and how to apply for benefits.

The **New England Pension Assistance Project (NEPAP)**, affiliated with the **Gerontology Institute at the University of Massachusetts in Boston**, offers free pension counseling services to Rhode Islanders to help them find lost pensions, correct pension errors, and answer questions about pension laws. The service can include tracing pension benefits from companies that have been merged or have gone bankrupt, researching and filing for spousal or survival benefits, and answering pension eligibility questions.
1-888-420-6550.....www.pensionhelp.org

PHYSICIAN REFERRAL

The **Rhode Island Medical Society**, 235 Promenade Street, Suite 500, Providence, RI 02908, provides information to persons looking for a physician.
331-3207.....www.rimed.org

The **Rhode Island Family Health Care Guide** provides information on healthcare issues, such as child immunizations, nutrition and wellness, health insurance, women's health, and also information on the state's network of hospitals.
www.rifamilyguide.com

Several of the state's hospitals also have **physician referral services**. Contact the hospital of your choice to inquire about these services.

RESPIRE CARE PROGRAMS

Respite is planned or emergency care that provides temporary relief to family caregivers of all ages. The **CareBreaks Program** assists caregivers taking care of family members age 60 and older. Some volunteers may be available. If needed, CareBreaks may also help to pay part of the cost for respite provided by approved agencies. For information, contact the **Diocese of Providence**, One Cathedral Square, Providence, RI 02903.

421-7833 ext. 212

www.dioceseofprovidence.org

The **Rhode Island TimeBank Initiative** works with partners across the state to build support networks of individuals, children, youth, families, and communities across the state. For every hour that a person assists an individual or group, he/she earns a Time Dollar. They can then use that Time Dollar to receive an hour of a neighbor's time or engage in a group activity offered by a neighbor.

For more information, contact:

The **Rhode Island Parent Support Network**, 1395 Atwood Avenue, Suite114, Johnston, RI 02919
467-6855.....www.psnri.org

SENIOR CENTERS

Senior centers offer volunteer opportunities, recreation, group activities, counseling, information and referral, continuing education, and other support services for seniors. Most provide hot lunches, outreach, transportation, and health services.

Barrington Senior Center	
281 County Road 02806.....	247-1926
Bristol: Benjamin Church Center	
1020 Hope Street 02809.....	253-8458
Charlestown Senior Center	
100 Park Lane 02813.....	364-9955
Coventry Senior Center	
50 Wood Street 02816.....	822-9175
Cranston Senior Center	
1070 Cranston Street 02920.....	780-6000
Cumberland Senior Center	
1464 Diamond Hill Road 02864.....	334-2555
East Greenwich Senior Services	
121 Peirce Street 02818.....	886-8669
East Providence Senior Center	
610 Waterman Avenue 02914.....	435-7800
Foster Senior Services	
181 Howard Hill Road 02825.....	392-9200
Glocester Senior Center	
1210 Putnam Pike 02814.....	567-4557
Hopkinton Senior Center	
188 Main Sttry, Ashaway 02804.....	377-7795

SENIOR CENTERS

Jamestown Senior Center	
6 West Street 02835.....	423-2658
Johnston Senior Center	
1291 Hartford Avenue 02919.....	944-3343
Lincoln Senior Center	
150 Jenckes Hill Road 02865.....	753-7000
Middletown Senior Center	
650 Green End Avenue 02842.....	849-8823
Narragansett Senior Center	
53 Mumford Road 02882.....	782-0675
Newport:	
Edward King House, 35 King Street.....	846-7426
Park Holm Senior Center, 1 Eisenhower Rd.....	846-3887
Martin Luther King Center, 20 Dr. Marcus Wheatland Blvd 02840.....	846-4828
North Kingstown: Beechwood Recreation Center	
44 Beach Street.....	268-1590
North Providence: Salvatore Mancini Center	
2 Atlantic Boulevard 02911.....	231-0742
Pawtucket: Leon Mathieu Senior Center	
420 Main Street 02860.....	728-7582
Portsmouth Senior Center	
110 Bristol Ferry Road 02871.....	683-4106
Providence:	
Capital City Senior Programs:	
Lillian Feinstein Center	
1085 Chalkstone Ave 02908.....	455-3888

SENIOR CENTERS

Providence (continued):

DaVinci Center for Community Progress
470 Charles Street 02904.....272-7474

Federal Hill Community Center
9 Courtland Street 02909.....421-4722

Hamilton House
276 Angell Street 02906.....831-1800

Hartford Park Senior Center
355 Hartford Avenue 02909.....521-1180

Jewish Community Center
401 Elmgrove Avenue 02906.....861-8800

Nickerson House Senior Center
133 Delaine Street 02909.....351-2241

Silver Lake Center
529 Plainfield Street 02909.....944-8300

(V/TTY) Note: Deaf/hearing-impaired seniors
meet Tuesdays from 9AM. to 3PM.

St. Martin dePorres Center
160 Cranston Street 02907.....274-6783

Washington Park Center
42 Jillson Street 02905.....461-6650

West End Community Center
109 Bucklin Street 02907.....781-4242

Richmond Adult Center
1168 Main Street 02898.....539-6144

SENIOR CENTERS

Scituate Senior Center

1315 Chopmist Hill Road 02857.....647-2662

Smithfield Senior Center

One William J. Hawkins Trail 02828.....949-4590

South Kingstown:

The Center

25 St. Dominic Road 02879.....789-0268

Tiverton Senior Center

207 Canonicus Road 02878.....625-6790

Warren Senior Center

20 Libby Lane 02885.....247-1930

Warwick:

Pilgrim Senior Center

27 Pilgrim Parkway 02888.....468-4090

West Warwick Senior Center

145 Washington Street 02893.....822-4450

Westerly Senior Center

39 State Street 02891.....596-2404

Woonsocket Senior Center

84 Social Street 02895.....766-3734

Senior Center Month is observed in September. The celebration recognizes these community centers for their vital role in assisting and supporting seniors, adults with disabilities, families, and caregivers, by helping them access programs and services that preserve their independence and maintain their dignity.

SENIOR COMPANION PROGRAM

The **Senior Companion Program (SCP)** trains volunteers to serve isolated older adults in their own homes, adult day centers, and other community sites. Volunteers must be 55 or older and must meet specified income limits.

Volunteers receive a tax-free stipend and other benefits while serving clients an average of 20 hours weekly. Senior Companions visit with almost 500 elders weekly. Over the course of more than 30 years of service to Rhode Island's elders, volunteers have dedicated more than one million hours of friendship, compassion, and one-to-one human contact to those in need of a helping hand, socialization, and companionship.
462-0569.....462-0740(TTY).....www.dea.ri.gov

SENIOR/DISABILITY EMPLOYMENT PROGRAMS

Goodwill Industries of Rhode Island, 100 Houghton Street, Providence, RI 02904, is a comprehensive education and employment center serving the needs of persons with disabilities and other barriers to employment. Services include vocational evaluations, computer training, job development and placement, and job coaching services.

861-2080

331-2830 (TTY)

www.goodwillri.org

The **Office of Rehabilitation Services-Vocational Rehabilitation**, 40 Fountain Street, Providence, RI 02903, helps individuals with disabilities to choose, prepare for, obtain, and maintain employment.

421-7005.....www.ors.ri.gov

SENIOR/DISABILITY EMPLOYMENT PROGRAMS

SER-Jobs for Progress, Inc. (SER), 100 East Avenue, Pawtucket, RI 02860, (SER) provides job training and job search support to low-income Rhode Islanders, aged 55 and older. People learn new work skills while they train at non-profit agencies. [Funded by the **US Department of Labor through SER Jobs for Progress National, Inc.** and through the **RI Department of Labor and Training**] to operate the Senior Community Service Employment Program (SCSEP) of RI..... www.ser-ri.org

Main Office:

100 East Avenue
Pawtucket, RI 02860
724-1820

Providence Office

807 Broad Street; Suite 101
Providence, RI 02907
785-3190

Warwick Office

218 Buttonwoods Ave
Warwick, RI 02886
732-4666 x122

SENIOR HEALTH INSURANCE PROGRAM (SHIP)

The **Rhode Island Senior Health Insurance Program (SHIP)** is part of a national partnership to help consumers make informed health care choices. SHIP volunteers provide one-to-one, unbiased counseling to seniors, adults with disabilities, families, and caregivers. The program is designed to help seniors and adults with disabilities understand health care cost and coverage. SHIP counselors can discuss Medicare, Medicare Part D, supplemental insurance, Medicare Advantage plans, and other health insurance options. SHIP counselors assist beneficiaries in making the most appropriate choice for their health care needs.

For a complete listing of SHIP agencies, please refer to POINT Network section in this guide.

Toll free: 1-888-884-8721

Phone: 462-0510 or 462-0740 (TTY)

www.dea.ri.gov

SENIOR MEDICARE PATROL PROGRAM (SMP)

The **Rhode Island Senior Medicare Patrol (SMP)** program helps beneficiaries recognize and report Medicare and Medicaid fraud, waste, and abuse. Medicare and Medicaid fraud, waste, and abuse consists of such actions as incorrectly reporting a diagnosis, procedure, treatment, or medication to get a higher payment, billing for individual mental health services when group counseling was provided, billing for brand name prescriptions when generic medications were dispensed, using another person's Medicare or Medicaid card to get services, or double-billing Medicare, Medicaid, and a private insurance carrier for the same service.

For a complete listing of SMP agencies, please refer to POINT Network section in this guide.

462-0931

462-0740 (TTY)

www.dea.ri.gov

SOCIAL SECURITY

The **Social Security Administration** is the primary source of information for Social Security, Supplemental Security Income (SSI), and Medicare enrollment. These offices accept walk-ins for applying for Social Security, Supplemental Security Income (SSI), and provides Medicare information, and Medicare enrollment services. You can call ahead for an appointment, which will reduce your wait time in the office. Many Social Security services can now be accessed online at www.ssa.gov by creating a personalized My Social Security account. With the My Social Security account, you can enroll in Social Security and Medicare, apply for Supplemental Security Income (SSI), Social Security Disability (SSDI) benefits, check your application status, apply for the Low-Income Subsidy (LIS-Extra Help) benefit for your Medicare Prescription Drug (Medicare Part D) plan, review your Social Security earnings record, estimate your benefit, or appeal a decision. Social Security benefits are paid by electronic transfer. You can designate a bank or credit union for direct deposit, or you can switch to a Social Security-designated pre-paid debit card.

1-800-772-1213

1-800-325-0778 (TTY)

www.ssa.gov

SOCIAL SECURITY

You can also contact these local Social Security offices:

Newport: 130 Bellevue Avenue
1-866-253-5607

Pawtucket: 4 Pleasant Street
1-866-931-7079

Providence: 380 Westminster Street 1-877-402-0808

Warwick: 30 Quaker Lane
1-866-964-2038

Woonsocket: 2168 Diamond Hill Road
1-877-229-3542

Applications for **Social Security Disability Income (SSDI)** are taken at the **Rhode Island Office of Rehabilitation Services**, 40 Fountain Street, Providence, RI 02903. The agency administers the **Disability Determination Services** program for the Social Security Administration, and determines medical eligibility of individuals with disabilities applying for cash benefits.
421-7005.....421-7106 (TTY).....www.ors.ri.gov

SOCIAL SECURITY

Supplemental Security Income (SSI) provides cash payments to qualified persons 65 and older, blind, or adults with disabilities. SSI recipients are eligible for medical assistance, homemaker, and other services, such as hearing aids, discounts on telephone and electric bills, and the assistance of a social worker. Apply for SSI at your local Social Security office, as listed in this guide.

Current SSI income and resource limits:

In own household:

\$750/month (S)..... \$1,125/month (M)

In another person's household:

\$500/month (S).....\$750/month (M)

Assisted Living:.....\$1,082/month

Resources:

\$2,000 (S).....\$3,000 (M)

Face value/Life insurance:

\$1,500/person

1-800-772-1213...

1-800-325-0778 (TTY)...

www.ssa.gov

TAX ASSISTANCE

Many Rhode Island cities and towns may offer **property tax abatements** to residents who meet certain requirements. Call your city or town hall.

For information regarding federal taxes, contact the **Internal Revenue Service**, 380 Westminster Street, Providence, RI 02903.

1-800-829-1040 (Voice/TTY).

Forms: 1-800-829-3676.....www.irs.gov

The **Rhode Island Property Tax Relief Program (Form RI1040H)** must be filed with the **Division of Taxation** between January 1 and April 15. State resident homeowners and renters, who live in a dwelling that is subject to property tax, may qualify for a rebate of up to \$350 if their annual household income does not exceed \$30,000.

For information regarding state taxes, contact the **Rhode Island Division of Taxation**, One Capitol Hill, Providence, RI 02908.

574-8829

Forms: 574-8970.....www.tax.state.ri.us

TRANSPORTATION PROGRAMS

The **Rhode Island Public Transportation Authority (RIPTA)**, 269 Melrose Street, Providence, offers low-income persons with a disability, or age 65 and older, the opportunity to ride free of charge on a RIPTA bus with a **RIPTA No Fare Bus Pass**. All other persons age 65 and older, or persons with a disability, pay full fare from 7:00 to 9:00 a.m. and from 3:00 to 6:00 p.m. on weekdays, and pay half-price at all other times, with the presentation of a RIPTA Senior/Disabled Pass, or a Medicare ID card.

784-9500, X 604.....www.ripta.com

Under the Americans with Disabilities Act, Rhode Islanders of any age who have a disability may be eligible for the **Americans with Disabilities Act (ADA) Paratransit Services**. The program provides transportation service if disability(s) prevents the individual from using regular Rhode Island Public Transit Authority (RIPTA) bus service. Service is provided along existing RIPTA routes at a fare of \$4 per each one-way trip.

461-9670.... 711 (Relay RI).....www.ripta.com

Friends in Service to Humanity (FISH) provides rides for dental, medical, & social service appointments for residents of Exeter & N. Kingstown. 295-1121.....www.northkingstown.org

TRANSPORTATION PROGRAMS

Southern Rhode Island Volunteers, provides transportation for medical, dental, and therapy appointments, among other services.

789-2362.....www.southernrivol.org

NOTE: Some cities and towns offer senior transportation for non-medical destinations. Call your local senior center, or city or town hall.

LogistiCare coordinates specialized transportation services for Rhode Islanders age 60 and older and adults with disabilities. Transportation is available for general medical appointments, special medical appointments (kidney dialysis, cancer treatment, wound care), adult day services, the senior Café meals program, and for INSIGHT clients and programs. There is a \$2 fee per ride. Medicaid recipients pay the \$2 fee per ride only for transportation to the Café programs. Transportation to the Cafés is provided between hours of 10:00 a.m. to 2:00 p.m. **Reservations are required 48 hours in advance by calling LogistiCare**, Monday through Friday, from 9:00 a.m. to 5:00 p.m.

1-855-330-9131.....1-866-288-3133 (TTY)

LogistiCare also coordinates non-emergency transportation for Medicaid recipients who have no other means of medical transportation, or who have no other resource such as family, friends, bus passes, etc. **Reservations are required.**

TRI-CARE HEALTH INSURANCE

TRICARE is the health care program for active, National Guard and reserve service men and women, and their families. TRICARE is a major part of the **Military Health System** that combines the resources of military hospitals and clinics with civilian health care networks, provides access to high-quality health care, and supports military operations. TRICARE for Life offers secondary coverage to Medicare for all TRICARE beneficiaries who have both Medicare Parts A and B. TRICARE offers several plan options and special programs for our service members and their families. TRICARE is managed by the Defense Health Agency (DHA) under leadership of the Assistant Secretary of Defense (Health Affairs).

TRICARE NORTH REGION BENEFICIARY SERVICES: Health Net Federal Services, Inc.

Monday to Friday from 8:00 a.m. to 7:00 p.m.
1-877-TRICARE.....(1-877-874-2273)

VETERANS PROGRAMS

The **Rhode Island Division of Veterans Affairs**, 560 Jefferson Blvd., Warwick, RI 02886, provides many services for Rhode Island veterans and their families. These services include:

- Benefits counseling.
- Referral to community support services.
- Services for homeless veterans.
- Burial services at the Rhode Island Veterans Cemetery in Exeter.

921-2119..... www.vets.ri.gov

The **Middletown Community Based Outpatient Clinic**, One Corporate Place, Middletown, provides comprehensive primary healthcare to veterans residing in Newport, Bristol, and Washington counties. 847-6239.....www.providence.va.gov

Operation Stand Down Rhode Island, 1010 Hartford Avenue, Johnston, serves homeless and disabled veterans. Assistance includes social services, counseling, and emergency and permanent housing. 383-4730.....www.osdri.org

Order of the Purple Heart Service Officer, 380 Westminster Street, VARO-Room 205, Providence, RI 02903
223-3731

VETERANS PROGRAMS

The **Providence Regional Office of the Veterans Benefits Administration**, 380 Westminster Street, Providence, RI 02903, is responsible for the management of most non-medical benefits provided by the Veterans Benefits Administration, including compensation, pensions, vocational rehabilitation, and counseling. The office coordinates the local benefit activities associated with education, home loan guarantees, and veterans' life insurance.

1-800-827-1000.....www.va.gov

The **Providence Veterans Administration Medical Center**, 830 Chalkstone Avenue, Providence, RI 02908, is dedicated to providing comprehensive outpatient and inpatient healthcare to veterans residing in Rhode Island and southeastern Massachusetts.

273-7100.....1-866-363-4486

www.providence.va.gov

The **Rhode Island Veterans Home**, 480 Metacom Avenue, Bristol, RI 02809, provides quality nursing and residential care to Rhode Island war veterans in need. Social, medical, nursing, and rehabilitative services are also provided to veterans, their survivors, and/or dependents.

253-8000.....245-8495.....www.dhs.ri.gov

VETERANS PROGRAMS

The local office of the **U.S. Department of Veterans Affairs**, 2038 Post Road, Warwick, RI 02889, offers information on wellness programs, health care services, hospitalization, substance abuse and addiction treatment, and other support programs. The Center also provides readjustment counseling and outreach services to all veterans who served in a combat zone. Bereavement counseling and counseling for harassment is available. Family members and/or significant others are eligible for support regarding military-related issues. There is no cost to the veteran or family for these services. The office also hosts the **Center for Women Veterans, the Homeless Assistance Program, and other initiatives**, to improve the quality of life for those who have served in the armed forces.

739-0167.....www.va.gov

The **Veterans Resource and Recovery Center**, 830 Chalkstone Avenue, Providence, RI 02908, provides vocational and supportive services for veterans with barriers to employment and/or with a disability.

273-7100, X 3413.....www.providence.va.gov

VOLUNTEER PROGRAMS

In addition to the volunteer opportunities within RIDEA as set forth in separate headings in the manual, below are additional volunteer opportunities:

Foster Grandparent Program of Rhode Island

volunteers serve children in residential and community settings, such as schools, day care centers, and hospitals.

-East Bay Foster Grandparent Program,
610 Waterman Avenue, East Providence
435-7876.....www.eastbayrsvp.org

-Foster Grandparent Program of Rhode Island, 145
Washington Street, West Warwick
822-4450.....www.westwarwickri.org

-Providence Foster Grandparent Program,
9 Courtland Street, Providence
421-1095.....www.federalhillhouse.org

The **Visitor Program**, One Cathedral Square, Providence, provides companionship and friendly support to homebound elderly persons across the state. Volunteers visit to read, write letters, and to chat with people who are homebound and are in need of social contact. The program welcomes seniors who wish to volunteer their time for a few hours each week. Homebound seniors may also call to find out about connecting with a visitor.

421-7833 x228...www.dioceseofprovidence.org

VOLUNTEER PROGRAMS

The **Retired Senior Volunteer Program (RSVP)** provides opportunities for persons 55 years and older to utilize their enthusiasm, skills, and experience in a volunteer capacity. For information, call these agencies:

Blackstone Valley RSVP: 32 Goff Avenue, Pawtucket
723-4520, X 275.....www.bvcap.org

Capitol Region RSVP: 9 Courtland Street, Providence
421-1095.....www.capitolregionrsvp.org

Cranston RSVP: 1070 Cranston Street, Cranston
780-6180.....www.cranstonri.com

East Bay RSVP: 610 Waterman Ave, East Providence
435-7876.....www.eastbayrsvp.org

Westbay RSVP: 224 Buttonwoods Avenue, Warwick
732-4660, X 1.....www.westbaycap.org

RSVP of Northern Rhode Island: 300 Cumberland
Street, Suite 300, Woonsocket
766-2300

VOLUNTEER PROGRAMS

SCORE Counselors to America's Small Businesses

380 Westminster Street, Providence, RI 02903, is a non-profit organization of active and retired business executives that offers free, confidential advice for persons who are starting or operating a small business.

528-4561.....www.score.org

The Southern Rhode Island Volunteers, 25 St.

Dominic Road, Wakefield, RI 02879, provides transportation and other services to seniors who need community support.

789-2362.....www.southernrivol.org

**2018 POCKET MANUAL:
THE RHODE ISLAND GUIDE TO SERVICES FOR
SENIORS AND ADULTS
WITH DISABILITIES**

The 2018 Pocket Manual-The Rhode Island Guide to Services for Seniors and Adults with Disabilities, is published by the Rhode Island Division of Elderly Affairs (DEA), with funding in whole, or in part, from the Administration for Community Living, Administration on Aging. DEA is solely responsible for its content. Verify income and resource limits, if applicable, with the appropriate agency.

Corrections can be made in writing to:
Meghan Connelly, Chief Program Development
RI Division of Elderly Affairs
57 Howard Avenue
Louis Pasteur Building-2nd Floor
Cranston, RI 02920
Corrections can also be submitted by
FAX to 462-0503,
or by e-mail to Meghan.Connelly@dea.ri.gov.

PLEASE NOTE:

All information provided by state agencies and community partners is assumed to be correct and accurate as of January 1, 2018. Please call the appropriate agency to verify accuracy as information and guidelines can change.